

CITY OF LARAMIE MUNICIPAL UTILITY BILLING

Sewer Residential (SR) Fact Sheet

- ✓ The Sewer Residential charge on your COL utility bill is fixed for a 1-year term beginning with September's billing.
- ✓ Changes to this monthly fee are reflected on September's bill after staff evaluates the updated figures.
- ✓ Each location's updated SR charge is based on the winter quarter's average water consumption. This includes January, February, and March meter readings.
 - *The winter quarter is used as the average for this fee calculation to ensure that summer watering is not a factor when determining sewer residential. *
- ✓ The average is then multiplied by the residential sewer fee, which is currently \$4.41 per unit.

Reading Period:	Actual Consumption:
January	6 units
February	5 units
March	6 units
Total	17 units
Quarterly Average	6 units
Monthly Fee	\$26.46

1 unit = 1,000 gallons of water

- ✓ As an exception, any location that has a winter quarter average of zero defaults to 3 units.
- ✓ Sewer residential follows location rather than customer; this allows the City to adequately recoup the costs associated with treating the water that was put into the wastewater system during the previous rolling 12-month period.
- ✓ Any account which has an increase in their SR consumption of more than 3 units is hand-worked to assess any issues that may have impacted the readings during the affected periods. This includes leaks, stopped meters, and a variety of other things.
- ✓ Anyone wishing to dispute their updated SR charge can do so by filling out a Customer Complaint: Winter Sewer Average form, which can be found on the COL website, www.cityoflaramie.org, or by visiting the Utility Billing Office at 406 Iverson Street.

MUNICIPAL ORDINANCE 13.48.018.C. VOLUME RATE. THE VOLUME FLOW FOR RESIDENTIAL USERS WILL BE THE AVERAGE MONTHLY WATER USAGE IN UNITS (ONE UNIT = ONE-THOUSAND GALLONS) FOR JANUARY, FEBRUARY AND MARCH OF THE PREVIOUS YEAR AS MEASURED BY WATER METER READINGS.